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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

FLOCKHART et al.

Serial No.: 10/673,103

Filed: September 26, 2003

Atty. File No.: 4366-109

For: "METHOD AND APPARATUS FOR
ASSESSING THE STATUS OF WORK
WAITING FOR SERVICE"

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

Dear Sir:

) Group Art Unit: 3676

) Examiner:

) Confirmation No.: 2319

FIRST PRELIMINARY AMENDMENT

Express Mail Label No.: EV655363845US
Date of Deposit: July 7, 2006

I hereby certify that this paper or fee is being deposited with
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Patents, P.O. Box 1450, Alexandria, VA 22313-1450

SHERIDAN ROSS P.C.
BY: 
CLAUDIA MENDOZA

Prior to the initial review of the above-identified patent application by the Examiner, please enter the following Preliminary Amendment. Although Applicants do not believe that any fees are due based upon the filing of this Preliminary Amendment, please charge any such fees to Deposit Account 19-1970.

Please amend the above-identified patent application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 5 of this paper.

Remarks/Arguments begin on page 13 of this paper.